Westview

Supplier Email Compromised!

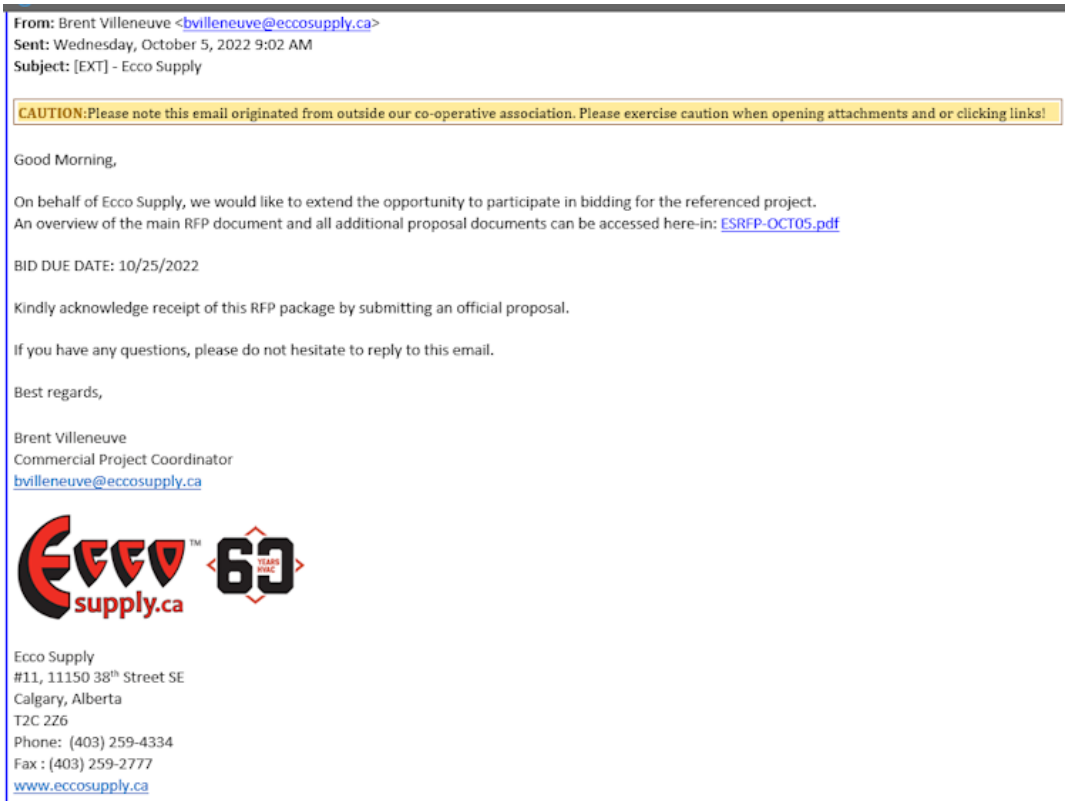
2022-10-05 - Don Guilbeault - Comments (0) - General

!!!ATTENTION Everyone!!!

One of our Suppliers has had their email compromised and blasted their contacts with a RFP request with a link to a “FAKE PDF” Document. This one was very difficult to identify as a malicious email. One of our Team Members received this email, but it triggered their Spidey senses as unusual. Turns out the email is a phishing attempt.

The only identifiable **RED** flag on this email is when hovering over the link to the PDF document the website seemed just a little off: (https://eccosupply.brizy.site/)

The email in every aspect looked like a normal email, See example below:



From: Brent Villeneuve <bvilleneuve@eccosupply.ca>
Sent: Wednesday, October 5, 2022 9:02 AM
Subject: [EXT] - Ecco Supply

CAUTION:Please note this email originated from outside our co-operative association. Please exercise caution when opening attachments and or clicking links!

Good Morning,

On behalf of Ecco Supply, we would like to extend the opportunity to participate in bidding for the referenced project.
An overview of the main RFP document and all additional proposal documents can be accessed here-in: ESRFP-OCT05.pdf

BID DUE DATE: 10/25/2022

Kindly acknowledge receipt of this RFP package by submitting an official proposal.

If you have any questions, please do not hesitate to reply to this email.

Best regards,

Brent Villeneuve
Commercial Project Coordinator
bvilleneuve@eccosupply.ca

Ecco Supply
#11, 11150 38th Street SE
Calgary, Alberta
T2C 2Z6
Phone: (403) 259-4334
Fax : (403) 259-2777
www.eccosupply.ca

Our Team Member reached out to me to check in on the email. My recommendation was to confirm the legitimacy of the email by reaching out to the company.

KEY Notes: When reaching out to the company to confirm the legitimacy of an email:

1. DO NOT reply to the email
2. DO NOT contact the company by any contact details provided in the email.
3. Google the company and find their contact information directly from their website.

I contacted Ecco Supply in Calgary and they did confirm that their email system had been compromised.

Great catch by our Team on this one. REMEMBER when in doubt always ask first.