Westview

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TELUS Voicemail Outage

2021-08-16 - Don Guilbeault - Comments (0) - General

Please be advised that some TELUS voice mail service have been experiencing some intermittent down time.
see details from TELUS below:

Active outage

Degradation of Voice Mail Services

Start Time: August 16, 6:13 AM

Last Updated: August 16, 11:24 AM

Impacted services



Home Phone

Cause

Undetermined at this time

Details

Home voicemail services are currently experiencing a disruption, which may result in you being unable to access your voicemail messages from your landline.

Stay Updated

We appreciate your patience whilst restoration efforts continue. For more information and updates, please refresh this site in the next 90 minutes. To help you stay protected and connected 24/7, select Support to access self-serve options within My TELUS.

Impacted cities

Alberta

British Columbia

Quebec

Latest Update:

Update 1

Service technicians have been engaged, and investigation is ongoing.